Bay County Dashboard

Shared Services

BAY COUNTY
MICHIGAN · 1857

Bay County Dashboard

Shared Services

Current Examples of Shared Services & Community Collaboration

- Animal Control (County-Wide)
- Animal Control Strategic Plan Document
- BAYANET
- Bay Area Storm Water Authority
- Bay Area Transportation Planning
- Bay Area Water Treatment Plan
- Bay County Health Clinic
- Bay County Employees' Support of United Way
- Bay County GIS Online Applications
- Bay County GIS Data Share
- Bay County Jail (Bed for Federal Inmates)
- Bay County Juvenile Detention Bed Rental
- Bay County Land Bank
- Bay County Pension System (one system)
- Bay County Recreation Plan
- Bay County TV
- Bay County Water & Sewer System
- Bay County Wellness Center
- Bay Future – Economic Development
- BidNet
- Bissell Pet Foundation – Empty the Shelter Events
- City-County-Township Clerks on Elections
- City-County-Township Treasurers on Tax Collections
- City-Township Assessors and Bay County Equalization Department
- Community Corrections Advisory Committee
- Community Development Block Grant
- Cooperation with BAISD to have animals neutered as part of its education program
- County Health Department Inspections under our Nuisance Ordinance
- County Maintenance of City Owned Softball Fields
- County Recreation Programs with Local Leagues & Organizations
- County-Wide 911-Central Dispatch System
- County-Wide Library System
- County-Wide Gypsy Moth & Emerald Ash Borer Control

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Current Examples of Shared Services & Community Collaboration (cont.)

- County-Wide Mosquito Control Services
- County-Wide Drug Drop Off Barrel Program with Sheriff's Office
- Delinquent Tax Foreclosure Auction – County Treasurer and townships
- Drain Commissioner – Township Officials on County and Local Drains
- Emergency Management
- Farmland Preservation
- Foreclosed Home Maintenance – Townships
- GovSpend
- Great Lakes NG911 Phone Project – Partnership with five area Counties
- HPS – Hospital Purchasing Service
- Homeland Security – Region 3
- Human Services Collaborative Council
- IDS Services for local police offices, fire departments and Bay Metro Transportation Authority
- MBS International Airport
- Michigan Green Schools Program
- MiDeal Extended Purchasing Program
- MSU Extension Services
- Net ARMS Regional Law Enforcement Records System
- Northern Bay Ambulance Services
- Northern Bay Fire Services
- Office Supply Contracts
- Omnia Partners Public Sector
- Outdoor Public Warning Systems
- Safe Children / Safe Families
- Sheriff Road Patrol Contracts with Townships
- Sheriff Vehicles
- Smart 911 System
- Sourcewell Cooperative Purchasing Advantage
- Township Services (Bldg. Inspections, Code Enforcement)
- Veterans Affairs
- Vulnerable Adult Protocol

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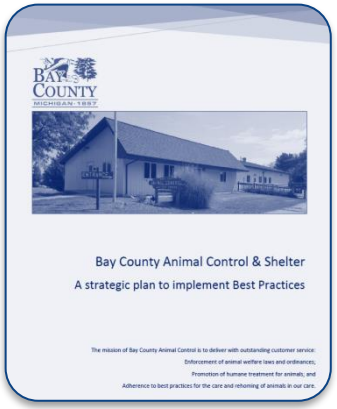

Animal Control Best Practices Plan Document

Current Status: Bay County Animal Services and Adoption Center led the effort to draft a Strategic Plan to Implement Best Practices at the shelter. This plan document is the result of many months of collaboration between Bay County Animal Services staff, local non-profits and rescues and respected experts from around the State of Michigan in all aspects of animal care and treatment. Many of these recommendations have been recently been implemented and we have increased our visibility to the community through social media and shelter events. Still, there are many steps we can take to continue improvements in our goal to save the lives of dogs and cats that are healthy and treatable.

Next Move: We are currently working toward changes to our policies and procedures and increasing outreach and awareness programs to increase our visibility. Our recommended changes will be presented to Corporation Counsel for revisions with the ultimate goal of incorporating all recommended best practices.

Bay County TV

Current Status: Following the Bay City Public Schools termination as managing partner of Bay 3-TV in June 2016, the Bay County Board of Commissioners approved a resolution to restructure and rebrand Bay 3-TV as Bay County TV to meet the needs of the 21st Century. A small advisory group was developed to discuss strategy and formulate a business plan with Bay County as managing partner. Today, Bay County TV currently partners with many business and organizations and has become Bay County's number one source for information regarding Bay County. The station currently provides coverage for a wide variety of events in Bay County including: Bay County Board of Commissioners meetings, local parades and seasonal events, many events hosted by Bay County or involving Bay County, local high school sporting events and much more. Bay County TV currently airs on Charter Spectrum Channel 190 throughout Bay County. All of our programs are also uploaded to YouTube and can be viewed at https://www.youtube.com/baycountymi.

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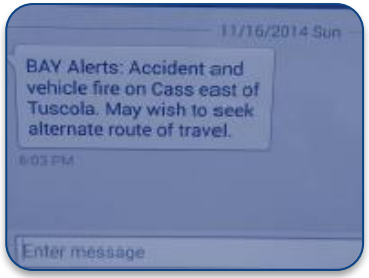
Bay Community Health Clinic

- **Current Status:** The Bay Community Health Clinic is a partnership between SVSU, Bay-Arenac Behavioral Health & the Bay County Health Department focused on meeting the holistic needs of families and individuals of all ages in our community. The clinic also educates the healthcare professionals of tomorrow in the latest skills to practice and provide the highest quality health care. Patients with multiple chronic conditions, such as diabetes or hypertension, may be offered a variety of services in addition to medical care including occupational therapy, social work, and nutritional and pharmaceutical counseling. The clinic is opened Monday-Friday from 9:00 a.m.-4:00 p.m.



BAY Alerts Program

- **Current Status:** In 2015, the system was updated to allow users to pick and choose what kind of alerts they would like to receive. BAY Alerts utilizes the telephone companies' 911 database and is able to contact land-line numbers for weather and evacuation alerts. Residents can register for the new BAY Alerts system by visiting the Bay County Website at www.baycounty-mi.gov/ESHS/BAY-Alerts.aspx.
- **Next Move:** We will continue to coordinate with other agencies and offer multiple regional alerts.

Vulnerable Adult Protocol

- **Current Status:** The Bay County Vulnerable Adult Protocol was setup in 2014 as a result of a collaborative effort and was developed based upon the Michigan Model Vulnerable Adult Protocol and is intended to simplify and standardize the identification, investigation and prosecution of vulnerable adult abuse in Bay County through improved coordination between adult protective services, law enforcement, prosecutors and other professionals engaging in vulnerable adult abuse cases and investigations.
- **Next Move:** Agencies who participate in investigating cases of suspected vulnerable adult abuse will continue to use this as a framework of "best practices."

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Shared Services

Highlighted Examples of Shared Services

Red Barrel Drug Drop-Off Program

- **Current Status:** Unwanted, unused or expired prescription drugs have been determined to present substantial risks to our community by either falling into the wrong hands, or by damaging our environment through improper disposal. It is this awareness that has resulted in the Bay County Sheriff's Office launching a safe alternative method to dispose of unwanted pharmaceuticals. The Sheriff's Office is pleased to announce the installation of a secure collection drop-box at the Bay County Law Enforcement Center, located at 503 Third Street. The drop-off box is a big red barrel located in the lobby of the Law Enforcement Center. Community members are now welcome to visit the Law Enforcement Center where unwanted medications may be turned in anonymously.
- **Next Move:** This will be an on-going program with a "no questions asked" policy.

Smart911

- **Current Status:** Smart911 is a free service that allows individuals and families to sign up online to receive emergency notifications and to provide crucial information to 9-1-1 call takers during an emergency. Smart911 allows citizens to create a Safety Profile at www.smart911.com for their household that includes any information they want 9-1-1 and first responders to have in the event of an emergency. Additionally, individuals can opt-in to receive notifications about emergencies or critical situations and receive alerts regarding necessary actions, such as evacuation and shelter-in-place.
- **Next Move:** Citizens are encouraged to create their Safety Profile with Smart911today at www.smart911.com. Smart911 is private and secure, is only used for emergency responses, and only made available to the 9-1-1 system in the event of an emergency call.

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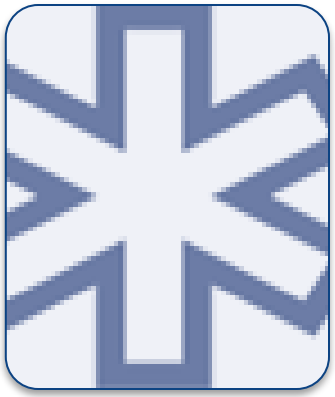

My-ID Program

- **Current Status:** The Bay County Department on Aging in collaboration with Bay County Central Dispatch and Bay County Information Systems Division are working together to offer the My-ID Program to our Bay County Residents 60 years and better.

- When a loved one is registered with the My-ID program through the Department on Aging, they can then be identified through the ID and Pin number located on the bracelet. With the information provided, Bay County Central Dispatch are able to get in touch with the emergency contact to bring your loved one home without an unnecessary trip to the emergency room.

Health Department/My Community Dental Center

- **Current Status:** The Bay County Health Department recently partnered with My Community Dental Centers to open and operate a public dental clinic. The center will provide dental services to Medicaid enrollees, Healthy Kids Dental, Healthy Michigan Plan, low-income uninsured and those with private insurance seeking a dental home. The dental group's model focuses on the patient dental experience, emphasizing preventative care, education and increasing access of overall quality oral health care. The grand opening of the six chair center was held in the fall of 2020. It is a self-sustaining operation with delivery of care at no cost to Bay County Government.

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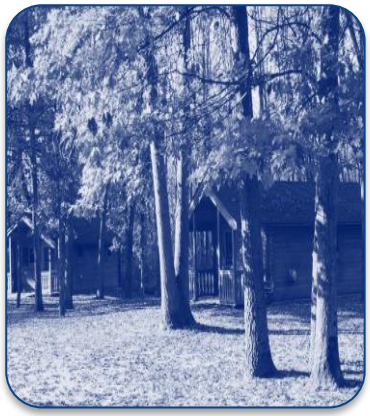
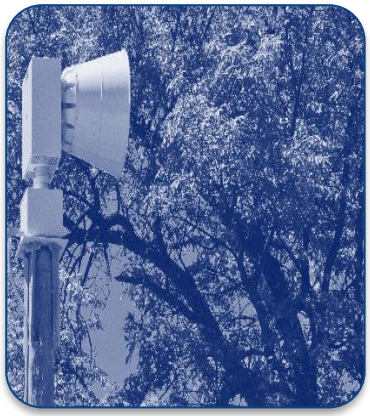


Recreation Plan 5 Year Revision

- **Current Status:** Bay County led the effort for another five year Bay County Area Recreation Plan. Adopted in the beginning of 2019, this plan will remain in effect until 2023. This effort consisted of Bay County along with 14 governmental jurisdictions made up of 10 townships and 4 cities, aimed at improving and developing recreational resources in Bay County. These government entities have been cooperating for years as the 2008 and 2013 plans were also a successful combined effort..
- **Next Move:** Implement the 2019-2023 Bay County Area Recreation Plan.



Outdoor Public Warning System

- **Current Status:** The Outdoor Public Warning System is maintained and activated by Bay County 9-1-1 Central Dispatch. The System was initially funded through a Homeland Security Grant. The ongoing maintenance and expansion of the System is funded through a partnership with Bay County 9-1-1 Central Dispatch and local communities. Currently, the Outdoor Public Warning System consists of nineteen sirens. Two sirens, located in Veterans Memorial Park, are digital and are capable of transmitting voice announcements as well as a siren wail. If municipality's decide to add additional sirens, they can purchase the equipment and the county would connect them to the county system and provide maintenance.

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Purchasing/Bid Net

•**<u>Current Status</u>:** BidNet is a cooperative purchasing organization that has partnered with BidNet. This membership allows us to place all of our bids on a database so they are seen statewide, nationally and internationally.

Purchasing/MiDeal

•**<u>Current Status</u>:** Michigan Delivering Extended Agreements Locally (MiDeal) is the State of Michigan's purchasing cooperative website. The state will negotiate contracts for specific items and offer to all public entities the ability to purchase off of their contracts.

Office Supply Contract

•**<u>Current Status</u>:** This agreement allows the smaller entities (schools, libraries, etc.) to use the purchasing volume of all the members providing them lower prices than if they were to order separately and allows a rebate to all members of the cooperative.

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Water Supply Agreement

- **Current Status:** Water production at the newly constructed Bay Area Water Treatment Plant began on Monday, August 31, 2015. The facility is the result of an unprecedented joint agreement signed January 30, 2013 between the Bay County Road Commission, ten townships and three cities throughout Bay County. The projected cost of the project was $59.6 million and the project is financed through the Bay County Board of Commissioners along with some other grant funding that was obtained. The new Water Treatment Plant will serve fourteen partner government entities in Bay County, along with six other water districts. It is a state-of-the-art membrane filtration facility that treats raw water provided through a connection to the Saginaw Midland Municipal Water Supply Corporation, which draws water from its Lake Huron intake near Au Gres.

Great Lakes NG911 Phone Project

- **Current Status:** Bay County Central Dispatch and the Bay County Purchasing Department along with Midland and Tuscola Counties began partnering in 2013 to create a shared 911 phone system among the three counties. The group created the Great Lakes Bay 9-1-1 Consortium. Today a total of nine counties have joined the project including Bay, Midland Tuscola, Sanilac, Huron and Iosco. The counties participating chose a vendor. A collaborative purchase will reduce implementation costs for each County by virtualizing the 911 phone systems network. The project increases the overall system reliability and resiliency through network geo-diversity and equipment redundancy. The system went live in 2016. Saginaw County 9-1-1 Central Dispatch, Isabella County 9-1-1 Central Dispatch and Central Michigan University 9-1-1 recently joined the Great Lakes Bay 9-1-1 Consortium. In 2020, Saginaw County 9-1-1 Central Dispatch, Isabella 9-1-1 Central Dispatch and Central Michigan University 9-1-1 phone handling equipment was installed.
- **Next Move:** Bay County, along with other 9-1-1 centers in the consortium will update servers and equipment between the Winter of 2022 and Spring of 2023.

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Sheriff/911/ISD/GIS

- **Current Status:** Bay County GIS and Bay County Information Services are currently working together on an online addressing application using currently owned ESRI software and online mapping services and Bay County GIS data. The application would allow the Bay County Sheriff deputies to know the location of a call and help improve response time. There is software available from vendors that offer this capability but at a cost of at least $50,000 or more.

GIS/Health/Midland County/Saginaw County/Isabella County

- **Current Status:** Bay County has signed a Memorandum of Understanding with Midland County, Saginaw County, and Mid-Michigan District Health Department to contract with Amalgam LLC to create a GIS application designed to introduce new efficiencies by consolidating existing digital source information, provide GIS and location tools for field measurements and drawings, reduce data entry duplication and establish a foundation for digital records that are spatially referenced for use in GIS.
- **Next Step:** Work with Environmental Health and GIS staff from neighboring counties to determine basic needs and functionality of software and provide necessary data.

GIS/Equalization/Townships

- **Current Status:** GIS and Equalization provide township assessors with digital parcel data as well as base GIS data for use in assessing software (BS&A). Bay County Tax Parcels information that is estimated to have a $1,500 annual value. Township aerial imagery is estimated to have a $3,000 value per township. Street Centerline information is estimated to have a value of $150 per township.
- **Next Step:** Continue to provide this service as needed.

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Bay County GIS/City of Bay City/Bay County Road Commission and other Counties Digital Orthophotography

•**Current Status:** • The City of Bay City and Bay County have acquired digital orthophotography and LIDAR data in April of 2015 through a multi-county 2015 Digital Orthophotography project. We have conducted quality control checks on samples of the aerial photography, and are awaiting the finished product. We received the raw LIDAR data points. Contour lines and final LIDAR product will be delayed due to retroactively joining a multi-county federal grant to save money on the LIDAR data.

Bay County Road Commission/GIS

•**Current Status:** The Bay County Road Commission has deployed online incident management software that consumes Bay County GIS parcel data and an in-house created Snow Plow Service Area layers as web services. The web services are created using ArcServer that has a yearly maintenance cost of $5,000 and utilizes Bay County Tax Parcels information that is estimated to have a $1,500 annual value. The customized Snow Plow Service area information is estimated to cost $560 to create.

•**Next Move:** Since the data is provided as an online service the data is updated live whenever a change is made in the central GIS database. Bay County GIS will continue to provide any additional data services as needed.