

COVID-19 INFORMATION FOR MICHIGAN WIC FAMILIES

The safety and health of your family is WIC's top priority during the spread of coronavirus (COVID-19). To protect all families and staff, your local WIC clinic may be closed, may have changed its hours or may be providing remote assistance.

If you have a scheduled WIC appointment and have not yet been contacted by WIC staff, **please call ahead of your appointment to make sure the clinic is open.**

To find your local WIC clinic, you may:

- Call 211.
- Download the WIC Connect mobile app (available for Android and iPhone).
- Visit the [Michigan WIC Client Connect](#) online portal.
- Visit the [Michigan WIC Directory](#).

What if my WIC clinic is closed? Will I still be able to use my benefits?

Yes. In many cases, if you are a current WIC client, benefits may be added to your WIC EBT card remotely.

If your current WIC clinic is unable to serve you, you may contact a different WIC clinic in your area.

What if I can't reach anyone at my local WIC clinic?

Please call the Michigan WIC Division at 1-800-942-1636. Select option 1, then option 2 to speak with a WIC staff person.

What if my usual grocery store is out of my WIC foods or infant formula?

If you can't find your WIC foods at your regular grocery store, please use the WIC Connect mobile app or [Michigan WIC Client Connect](#) to find another WIC grocery store nearby.

If you cannot find your WIC infant formula in grocery stores, please contact your local WIC clinic and ask for help. It is not safe to make your own infant formula at home.

To submit a vendor complaint, please email MDHHS-WICVendor@michigan.gov with the food item(s) that you were not able to find, as well as the name and location of the store.

Is it safe to breastfeed during the COVID-19 outbreak?

The most up-to-date information may be found at the [CDC on breastfeeding and COVID-19](#) website.

Where can I get breastfeeding support?

During this uncertain time, it is extremely important that our WIC families continue to receive breastfeeding support. If you are unable to reach your local agency peer counselor for support, please call (833) 649-4223.

Who can get WIC and how do I sign up?

If you are pregnant, have just had a baby or have children under 5 years old, WIC is here to help! WIC provides healthy foods, breastfeeding support and other resources.

If you are a new WIC client, please contact your local WIC clinic to schedule an appointment.

What other food resources exist in my community?

[Local food pantries](#) may provide help.

Many [Summer Food Service Program sites](#) are **open** because of COVID-19.