



1200 Washington Ave, Bay City, Michigan 48708 http://www.baycounty-mi.gov/Health

989-895-4009, PHONE 989-214-7306, FAX 989-895-4049, TDD

James A. Barcia Bay County Executive Joel R. Strasz Public Health Officer Thomas John Bender, MD, PhD Medical Director

FOR IMMEDIATE RELEASE

DATE: MARCH 18, 2020 TO: ALL MEDIA FROM: JOEL STRASZ, PUBLIC HEALTH OFFICER **RE: CLIENTS RECEIVING SPAM CALLS**

The Michigan Department of Health and Human Services (MDHHS) has received several reports of clients with government-issued cell phones receiving calls regarding their benefits. The calls instruct them to either press 1 to continue receiving benefits, use their benefits by the end of the day, and in some instances, asking them to enter/verify personal information. The Michigan Department of Health and Human Services will never contact you utilizing robocalls.

The Michigan Department of Health and Human Services is committed to keeping your private information safe. In the case that you receive this type of call you should hang up immediately and never provide your private information under any circumstance. If you question the validity of a call, you may reach out to your MDHHS worker to confirm.

Please feel free to contact the MDHHS if you have any questions at <u>MDHHSCommunityPartners@michigan.gov</u>.

Joel R. Strasz Public Health Officer Bay County Health Department