

# COMMENTS....SUGGESTIONS....CONCERNS

What are your thoughts?

The Bay County Civic Arena's staff would like to make your visit a positive one. In order to achieve this we are asking for your comments on anything to improve your overall experience. Our goal is to provide an enriching environment for recreation and to develop lasting relationships to anyone who walks through those front doors. Our staff has certain expectations we strive for and we want to make sure those expectations are your expectations. With so many customers coming and going we are unable to identify each and everyone's concerns. Some guests may choose to bring up their concerns while others may not feel comfortable doing so. Whether it is a simple comment or concern, or a management issue, we would like to hear from you.

We are asking from you, our guest, for your suggestions to improve your stay today and in future visits. Our team will look at each and every suggestion and do everything in our power to implement your comments to improve your experience. As a staff our goal is to provide a positive and lasting experience to all of our patrons and we cannot do that without your help.

Please take the time and fill out a card and place it in the box provided. We look forward to hearing from you.

Thank You,



Civic Arena Management