



Working to deliver the energy you need, whenever you need it.
That's our Promise to Michigan.



CONSUMERS AFFORDABLE RESOURCE FOR ENERGY (CARE)



Consumers Energy is helping income-qualified customers afford and manage their monthly energy costs with the CARE Program.

Enrollment ends on February 28, so contact your nearest agency today!

THE HEAT AND WARMTH FUND (THAW)
(877) 646-2818

TrueNorth COMMUNITY SERVICES
(800) 379-0221

THE SALVATION ARMY - Your local office
Online at: Sawmni.org/cecare

CARE Program Eligibility Guidelines	
Number of Household Members	Maximum Income (150% of poverty level)
1	\$17,235
2	\$23,265
3	\$29,295
4	\$35,325
5	\$41,355
6	\$47,385
7	\$53,415
8	\$59,445
Add \$6,030 for each additional household member	

To learn more about the CARE Program, visit ConsumersEnergy.com/assistance.





Tips and tools to help Michigan residents beat the freeze and manage energy bills

Michigan gets hit with one of our coldest winters in decades.

Consumers Energy residential customers used 26 percent more natural gas this winter (November through January) compared to last year. And, according to the National Weather Service, January 2014 ranks among the:

- Top 10 coldest Januaries of all time
- Top 20 snowiest and coldest months of all time
- Residents in mid-Michigan faced 13 days below-zero



Despite these frigid temperatures, our natural gas system is performing well. Improvements to infrastructure and maintaining the nation's fourth largest storage capacity help us assure reliable natural gas delivery and price consistency even when demand is high.

The unusually cold temperatures are making furnaces work harder and lead to higher energy bills for Michigan homes and businesses. Consumers Energy has plenty of suggestions to help put customers in control of energy bills.

5 Ways to Manage Your Energy Use

1. **Turn down the dial** – Every degree you dial down could save 1 to 3 percent on heating costs
2. **Let the air flow** – Keep furniture, rugs and curtains from blocking heat registers
3. **Clean or replace your filter** – Your furnace is the hardest working appliance in your home. A clean filter lets your furnace breathe easy and run more efficiently
4. **If you have a ceiling fan** – Set to “low” to push warm air away from the ceiling, and make you more comfortable
5. **Access our free online Home Energy Analyzer** and get more than **100 ways to save** on your energy bill at ConsumersEnergy.com/energyanswers

If you think you're going to have trouble paying your energy bill, call Consumers Energy right away for payment options.

ConsumersEnergy.com
(800) 477-5050

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